

Auxiliary Academic Resources

Much of the learning and the research in a university occur outside organized classes. The following units of Texas A&M University-Kingsville support faculty and student educational and research pursuits.

Information Technology Services (ITS)

College Hall Room 220
361-593-2404
ITS Webpage

Information Technology Services (ITS) will facilitate the strategic use of technology to empower students, faculty and staff to achieve their goals as scholars, educators and employees. ITS will strive to provide state of the art technology resources in a secure, efficient environment.

JNET

JNET Login Webpage

JNET is a comprehensive web portal connecting to web-based services. With a single login to JNET users can access registration information, Blackboard, grades, DegreeWorks, financial aid, billing services, Texas A&M University-Kingsville email, library resources, Blue and Gold Connection and much more.

24-hour Technology Support Helpdesk

ITS Support Services Webpage
(361) 593-4357 (HELP)

ITS provides a 24-hour support helpdesk called Service Now. Reach a support technician via phone or by submitting a ticket online for assistance with questions on computer problems, Blackboard Learning Management System, JNET or other technical issues.

Student Help Desk

ITS Support Services Webpage

ITS provides a student help desk to address technical needs. Help desk support staff can assist with password resets, account information (VDI, email, JNET, Blackboard, connecting smart devices), wireless and virus troubleshooting. Hours of operation are the same as the Jernigan Library Commons (Jernigan Library Hours webpage).

Password Reset Service

Password Reset Service Webpage

A three step process designed to assist to reset a university password online at the time that is most convenient 24/7. This web page will also give access to account information, including email address and username.

Blackboard Learning Management System Support

Blackboard Learning Management System Support Webpage

Blackboard is the University's learning management system. Some courses will be using Blackboard to post assignments, hold discussions, take assessments, post grades, etc. Find tutorials on how to perform several of the tasks to some course requirements. There is also single sign-on from JNET.

Official Email

The University provides an email for official university communication. Emails regarding classes, grades, registration, status, financial aid or other important university information will be sent to the university email address.

Computer Lab Access

ITS provides access to computer labs across campus.

Internet

The University provides Internet for academic, research and administrative uses.

Information Technology Services Policies and Procedures

ITS Policies and Procedures Webpage

ITS policies articulate the university's vision, strategy and principles as they relate to the use of information and information technology resources. ITS policies interpret applicable laws and regulations and ensure that the policies are consistent with legal and contractual requirements. Policies specify requirements and standards for the use of ITS resources across the university.

Office of Institutional Research and Assessment

Miao Zhuang, *Director*
College Hall Room 231
361-593-2244.

The Office of Institutional Research (OIR) and Assessment supports institutional planning, policy formulation and decision making through the development and dissemination of accurate and timely data, reports and analysis. The office is committed to providing support for evaluation and assessment activities throughout the university. The office is also responsible for ensuring the timely submission and accuracy of reports to external agencies including the Integrated Postsecondary Education Data System (IPEDS) with the National Center for Education Statistics, the Texas Higher Education Coordinating Board, Legislative Budget Board and The Texas A&M University System.

Intensive English Language Training Center

David Gohre, *Student Outreach Advisor and Instructor*
Cousins Hall Room 219
361-593-2993

The Intensive English Training Center curriculum is focused on the needs and goals of each individual student. The Center provides intensive English training for non-degree and degree-seeking non-native English speaking students who have not reached the university's minimum TOEFL score requirement. The curriculum features high interest topics and focuses on both accuracy and fluency. The multi-skills course syllabi integrate themes, structures, functions, vocabulary and pronunciation. A computerized language lab with access to the World Wide Web provides an unlimited number of resources in Language studies. Students who successfully complete the Intensive English Training Center Exit Portfolio are exempted from the university's TOEFL requirement. Visit English Language Training Center for more information.

Office of Research and Sponsored Programs

Dr. Jose Espiritu, *Vice President for Research and Innovation*
College Hall Room 150
361-593-3344

The office assists faculty in securing external funds for research. It coordinates campus research activities, acts as a liaison for interdisciplinary research and community outreach programs, provides information on funding sources and proposal and budget development, as well as data on submissions and awards. All proposals for external funds are submitted through the Office of Research and Sponsored Programs.

John E. Conner Museum

Loftin Hall | 905 W. Santa Gertrudis
361-593-2810 | connermuseum@tamuk.edu
Free Admission

Discover the story of South Texas! The Conner Museum showcases the history and heritage of South Texas through our permanent and temporary exhibits and displays. The museum and its collection of artifact serves as a hands-on learning environment and experience for students and faculty of Texas A&M University-Kingsville. The museum host lectures and research presentations from students, faculty, or community members throughout the year. The Conner Museum is a unit of the College of Arts and Sciences.

Explore the natural history of South Texas, the landscapes of the Tamaulipan Biotic Province, and a variety of North American game species in our Caesar Kleberg Hall of Natural History and Graves Peeler Hall of Horns galleries. In My Family/En Mi Familia gallery is a bilingual interactive family exhibit highlighting the activities and traditions of a Mexican-American community in South Texas. The Conner Museum has additional displays honoring the life and accomplishments of Kingsville natives General Richard Cavazos and boxer Lil' Oscar Cantú. The Conner Museum has a Gift Shop with a variety of jewelry, toys, stuffed javelinas, and books.