

AUXILIARY ACADEMIC RESOURCES

Much of the learning and the research in a university occur outside organized classes. The following units of Texas A&M University-Kingsville support faculty and student educational and research pursuits.

Information Technology (iTECH)

Robert Paulson, *Associate Vice President for Information Technology & Chief Information Officer*

College Hall Room 220

361-593-2404

iTECH Webpage (<http://www.tamuk.edu/itech>)

iTech will facilitate the strategic use of technology to empower students, faculty and staff to achieve their goals as scholars, educators and employees. Information Technology will strive to provide state of the art technology resources in a secure, efficient environment.

JNET

JNET Login Webpage

JNET is a comprehensive web portal connecting to web-based services.

With a single login to JNET users can access registration information, Blackboard, grades, DegreeWorks, financial aid, billing services, Texas A&M University-Kingsville email, library resources, Blue and Gold Connection and much more.

24-hour Technology Support Helpdesk

iTECH Support Services Webpage

(361) 593-4357 (HELP)

iTech provides a 24-hour support helpdesk called Service Now. Reach a support technician via phone or by submitting a ticket online for assistance with questions on computer problems, Blackboard Learning Management System, JNET or other technical issues.

Student Help Desk

iTECH Support Services Webpage

iTech provides a student help desk to address technical needs. Help desk support staff can assist with password resets, account information (VDI, email, JNET, Blackboard, connecting smart devices), wireless and virus troubleshooting. Hours of operation are the same as the Jernigan Library Commons

(Jernigan Library Hours webpage).

Password Reset Service

Password Reset Service Webpage

A three step process designed to assist to reset a university password online at the time that is most convenient 24/7. This web page will also give access to account information, including email address and username.

Blackboard Learning Management System Support

Blackboard Learning Management System Support Webpage

Blackboard is the University's learning management system. Some courses will be using Blackboard to post assignments, hold discussions, take assessments, post grades, etc. Find tutorials on how to perform several of the tasks to some course requirements. There is also single sign-on from JNET.

Official Email

University Email Webpage (<http://www.tamuk.edu/email>)

The University provides an email for official university communication. Emails regarding classes, grades, registration, status, financial aid or other important university information will be sent to the university email address.

Computer Lab Access

iTECH Support Services Webpage

iTech provides access to computer labs across campus. The lab locations and times are available on the iTech web page.

Internet

The University provides Internet for academic, research and administrative uses.

iTech Policies and Procedures

iTECH Policies and Procedures Webpage (http://www.tamuk.edu/itech/it_policies)

iTech policies articulate the university's vision, strategy and principles as they relate to the use of information and information technology resources. iTech policies interpret applicable laws and regulations and ensure that the policies are consistent with legal and contractual requirements. Policies specify requirements and standards for the use of iTech resources across the university.

Office of Institutional Research and Assessment

Miao Zhung, *Director*

College Hall Room 231

361-593-2244.

The Office of Institutional Research (OIR) and Assessment supports institutional planning, policy formulation and decision making through the development and dissemination of accurate and timely data, reports and analysis. The office is committed to providing support for evaluation and assessment activities throughout the university. The office is also responsible for ensuring the timely submission and accuracy of reports to external agencies including the Integrated Postsecondary Education Data System (IPEDS) with the National Center for Education Statistics, the Texas Higher Education Coordinating Board, Legislative Budget Board and The Texas A&M University System.

Office of International Studies and Programs

Peter Li, *Director*

Cousins Hall Room 109

361-593-3558

Study Abroad Program (<http://www.tamuk.edu/intpro>) website

The Office of International Studies and Programs (OISP) works toward the internationalization of all aspects of Texas A&M University-Kingsville (TAMUK) by involving students and faculty in international studies and research globally. OISP consists of the following interrelated areas:

1. Study Abroad Programs and International Internships;
2. Student and Faculty Exchange Programs;
3. Collaborative International Research;
4. International Exchange Education Fund (IEEF) Scholarship;

5. International Memorandums of Understanding/Agreements of Cooperation; and
6. Student Foreign Travel.

Study Abroad Programs and International Internships

In fulfillment of the mission of TAMUK, OISP encourages undergraduate and graduate students to spend a summer, a semester or, ideally, an academic year outside the United States. Students can earn credit toward their degrees through international studies. Faculty, staff and community members are also encouraged to participate in these programs. Options, with or without credit, are available for students and non-students in any degree or non-degree program.

Exchange Programs

TAMUK has many exchange agreements with international institutions. Students may earn credit toward their degree programs while faculty can obtain experience that positively impacts their professional careers. International students and faculty can also come to TAMUK through an exchange program and study or teach here on campus. TAMUK currently has exchange agreements with institutions in Latin America, Europe and Asia.

Collaborative International Research

OISP will work with faculty, departments and colleges on identifying, developing and securing international research opportunities world-wide. This includes assisting faculty with Fulbright and other teaching and research awards and locations.

Scholarships

All Texas A&M University-Kingsville full-time students are welcome to apply for a scholarship to facilitate international studies. Scholarships can be used for tuition, fees and travel for an approved TAMUK Study Abroad Program outside the United States. These scholarships are also available to degree-seeking international students and these pay for their tuition and fees here at A&M-Kingsville.

International Memorandums of Understanding/Agreements of Cooperation

OISP is responsible for handling the process and procedure for developing and signing of agreements of cooperation/memorandums of understanding between TAMUK and institutions abroad. The Office collaborates with the President's Office in organizing ceremonies and official visits of international delegations.

Student Foreign Travel

All students traveling internationally on behalf of TAMUK (research project, conferences or organizational activities) with or without a TAMUK employee, are required to register their travel with OISP.

Office of Research and Sponsored Programs

Maria E. Martinez, *Executive Director for Strategic Initiatives*
College Hall Room 150
361-593-2552

The office assists faculty in securing external funds for research. It coordinates campus research activities, acts as a liaison for interdisciplinary research and community outreach programs, provides information on funding sources and proposal and budget development, as well as data on submissions and awards. All proposals for external

funds are submitted through the Office of Research and Sponsored Programs.

John E. Conner Museum

Jonathan Plant, *Director*
Conner Museum Room 105
361-593-2849

The museum, a unit of the College of Arts and Sciences at Texas A&M University-Kingsville, displays exhibits on the history and heritage of South Texas and the natural history of the Tamaulipan Biotic Province. Museum galleries include the Hall of South Texas History, the Caesar Kleberg Hall of Natural History, the Graves Peeler Hall of Horns and the West Gallery which features changing temporary exhibits 5-6 times a year. The museum provides a range of programs for both children and adults as public service outreach for the university in addition to collaborating with other academic departments. The museum also maintains a reference library accessible to the public and study collections accessible to researchers as consistent with its mission as an educational resource.